



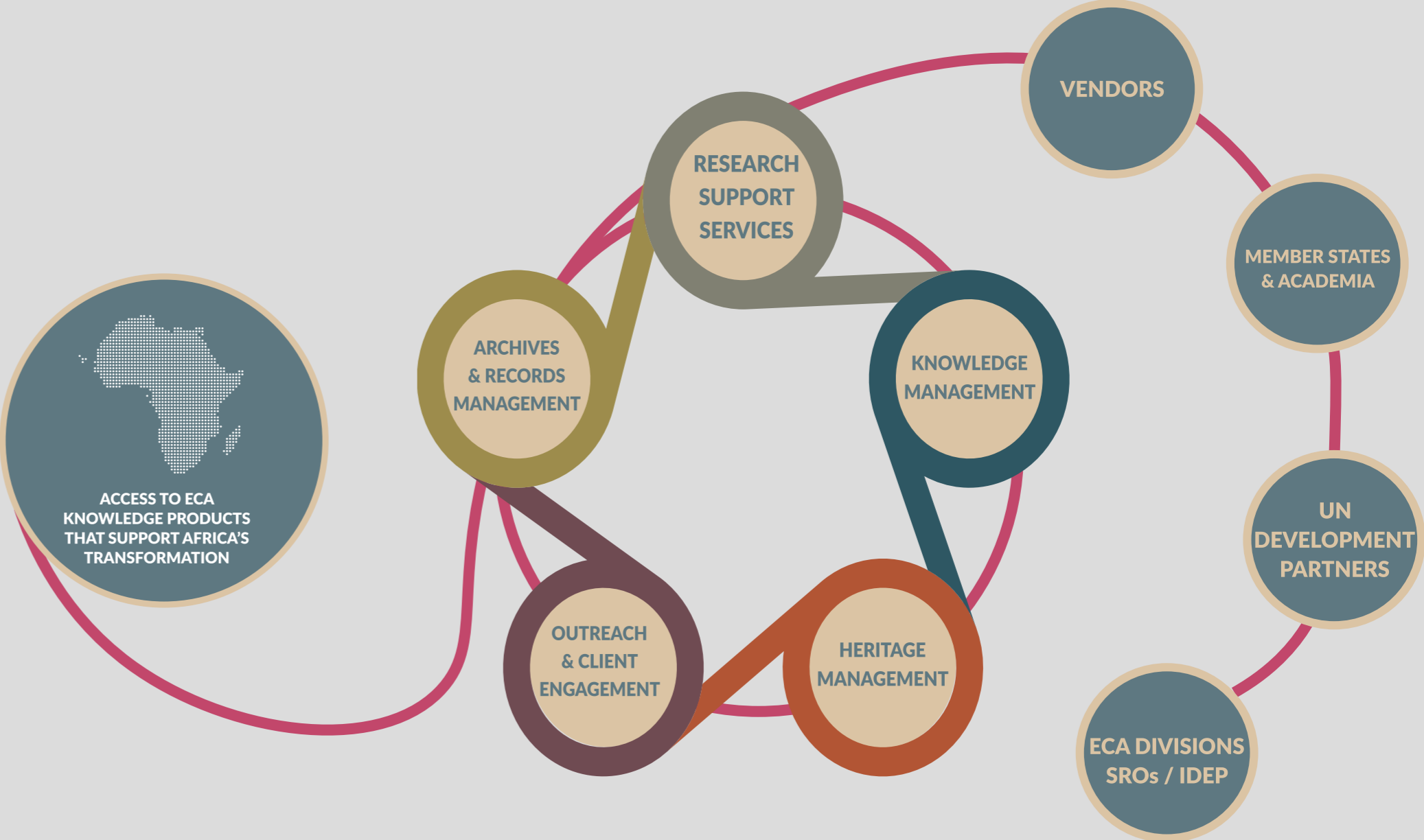
KNOWLEDGE MANAGEMENT

SERVICES SECTION

At KMSS we understand that knowledge is the bedrock of progress. With bold actions and targeted efforts our teams **manage**, **define**, **structure**, **retain**, and **share** people and planet-compatible knowledge through our various platforms.

The Knowledge Management Section

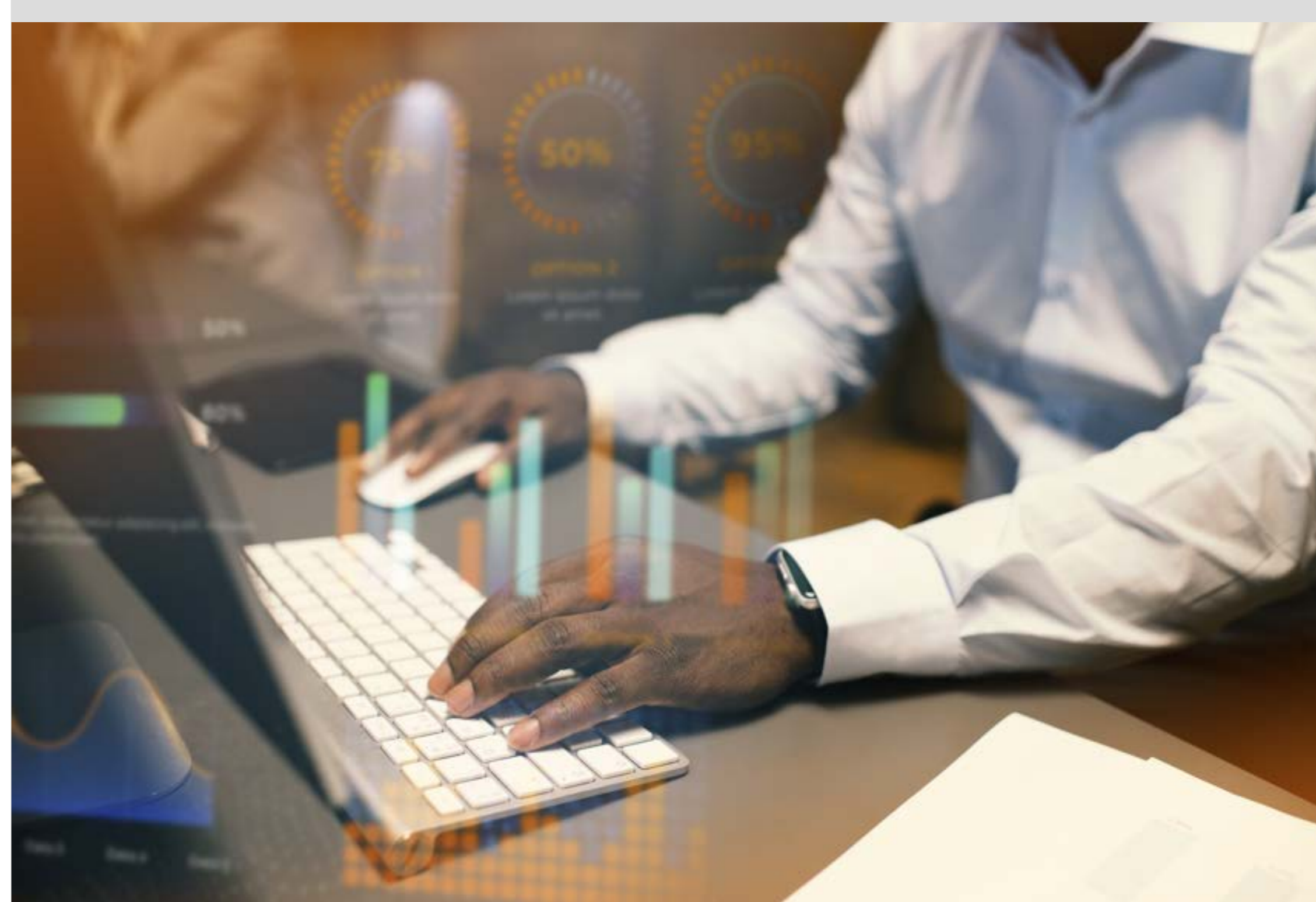
is divided into five units that are responsible for supporting, combining, restructuring, preserving, and communicating ECA's knowledge.



KNOWLEDGE MANAGEMENT

Every government, business, investor, and institution requires knowledge to change the current narrative and achieve impact at scale in this decade for our people and planet. The unit **collects, disseminates** and **preserves** ECA's intellectual output through diverse mechanisms such as knowledge hubs that share ideas and information while promoting continuous learning on sustainability issues.

Responsible for **creating, combining, restructuring** or **proposing** existing knowledge in response to identified knowledge gaps, this unit collaborates with Divisions, Sections, IDEP and SROs, to facilitate the sharing of op-notch information needed to drive systematic change that improves lives, boosts economic growth, educe inequalities, and ensures nature can thrive.



RESEARCH SUPPORT SERVICES

Research is pivotal to advancing the UN's Sustainable Development Goals and the AU's Agenda 2063. This unit provides **free** and **confidential advice** to ECA staff and external clients within the remit of the latest development findings in Africa.

They provide a range of technical and liaison services and are custodians of ECA's institutional knowledge Repository which represents corporate memory, providing historical evidence of ECA's **decisions** and **actions** in delivering ideas for a prosperous Africa.



ARCHIVES AND RECORDS MANAGEMENT

ECA's records are unique and irreplaceable. The Archives and Records Management unit is one of the crucial functions of the Commission. It provides evidence of what is being done, and decisions made over time, and **ensures accountability** and **transparency**. The unit is responsible for developing and implementing sound records and archives management principles and practices across the Commission.

The **ECA Registry** oversees the management of all mail and diplomatic pouches, ensuring the accurate and timely handling of both incoming and outgoing mail. The Registry serves ECA and other UN Agencies in Addis Ababa.



OUTREACH AND CLIENT ENGAGEMENT

The Outreach and Client Engagement Unit **shapes, packages, and delivers** ECA's knowledge and expertise to maximize impact, effect positive change, and point out where ECA is making a difference to drive further demand for the Commission's work.

Knowledge is shared in two languages powered across various platforms, tailored to the specific needs of African decision-makers, UN development systems, researchers and other relevant stakeholders to support them in their quest to get the right transition for people, nature and climate.



HERITAGE MANAGEMENT

Strengthening Africa's arts, culture, and heritage sectors will contribute to economic growth. In keeping up with SDG 11.4, ECA with partners seeks to build on continental initiatives to empower local communities and experts in the Arts, Culture and Heritage through capacity building, heritage repository, networking, mobile exhibition and eco museums.

ECA will be supporting member states through the programme in collaboration with AUC, UNESCO, ICCROM, AWHF and other stakeholders implementing heritage initiatives in the continent

The programme is linked to the Africa Hall Project, which involves the renovation of the Africa Hall Visitor Centre. The renovated visitor centre will have both permanent and temporary exhibitions showcasing the history and architectural heritage of the Africa Hall, Pan-Africanism, the role of UNECA, UN and AUC in the development of the continent, and showcase the heritage of Africa including African World Heritage sites.



OUR COLLECTIONS

The ECA Library provides access to one of the richest collections of **electronic** and **print** information and **knowledge resources** on economics and other dimensions of development studies on Africa. Comprehensive collections include: International Newspapers, General and Reference Collection, E-resources Collection African Government Publications Collection United Nations and UN Agency Documents

Our **digital collection** serves as the ECA's digital institutional memory with high quality subscription databases such JSTOR, the Economist and many more. Our **print collection** consists of books and periodicals related to the United Nations, legal affairs and international law, economic and social affairs, diplomacy and international relations. These physical documents are published by the main UN bodies, their subsidiaries and affiliated funds and programmes.



NEW LIBRARY SPACE

The library's ground floor has been renovated to create a **vibrant, interactive** and **flexible** digital space where content is not only stored and shared, but equally created. The renewed space will facilitate research support, learning, collaboration, networking, and sharing.

The renovated space includes:

 Reception desk

 Open/collaborative spaces

 Meeting room spaces

 Lecture hall

 Gallery

 Cafeteria



Explore our sites to access quality e-resources and evidence-based data information needed to tackle the greatest sustainability challenges of our time.

Explore our
Knowledge
Repository

Explore
our Africa
Knowledge
Management
Hub

Connect with us on our Social Media Platforms



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